

Panasonic System Solutions Company

Attune Drive-Thru Communications System



it's not just
digital
it's **better**

Attune is the only digital headset with Panasonic's world renowned audio and wireless digital expertise – for clear and consistent communication with customers and employees. Engineered to optimize audio transmission technology, Attune helps improve order accuracy for better profitability, decreasing total cost of ownership. Scalable, customizable and easy to program, Attune offers exclusive features providing enhanced functionality and better overall operation management capabilities. Trust Panasonic to introduce a better benchmark in performance for digital drive-thru communications systems. Attune.



digital performance superiority

Attune delivers superior digital performance and expert spread spectrum design. Conventional order taking systems typically operate on the unrestricted 2.4 Ghz band, which can experience severe interference. Attune utilizes a restricted 1.9 Ghz band, with a regulated Digital Enhanced Cordless Telecommunications (DECT) voice technology protocol, for interference-free communications with no FCC fee required. Attune provides exceptional reception and sound quality through the use of true digital packet diversity, virtually eliminating communication dead spots and signal fading.

All-in-One or belt pack models

Attune is available in two sleek, ergonomic styles, combining convenience and performance, and engineered for durability in rigorous environments.

The self-contained All-in-One (AIO) features:

- User-visible status lights and color on the mic boom
- A/B dual-lane/tandem operation
- One-touch hands-free talk-lock
- Power and low battery status

The lightweight belt pack features:

- Wired headset with swivel extension for enhanced acoustic quality
- Belted battery pack
- Ergonomic design for user comfort over extended periods
- Easy access nylon and Velcro case
- One-button battery eject for quick battery change

programming ease

Get operations up and running quickly with the programming ease built into Attune. The user-friendly base station makes initial set up and telephone troubleshooting fast and easy.

- Operate up to 30 order takers per base station; when new order takers are added, the headset inactive the longest is automatically purged without requiring a complete system reprogram
- Retain programming even when the battery runs out
- Customize function buttons to match existing drive-thru systems

battery

Streamline operations and improve ROI. Attune's universal battery and charger function with both models.

- Charge or recharge any time – not just when the battery is drained
- Environmentally friendly lithium-ion batteries
- Batteries cannot overcharge
- Fast charge time of 5 minutes to 4 hours; battery life up to 25 hours

dual drive-thru operation

Attune can be used for dual drive-thru operation by simply adding a base station and RJ-45 connector. In night mode, Attune prompts a designated order taker via an audible tone that a vehicle has entered the alternate drive-thru lane – an ideal feature during off-peak hours when a single crew member is working both lanes.

line busting operation

Accelerate drive-thru operations and increase customer satisfaction with Attune. Speed team mode is easy to program and automatically turns off the menu board speaker, enabling extended range so up to four crew can take face-to-face orders in the drive-thru line. Speed team members communicate simultaneously in full duplex, page lock mode while other order takers monitor interactions. Helpful voice prompts remind crew they are in speed mode if no communication activity takes place after 5 minutes.

unique manager's functions

Several exclusive features give managers added flexibility and capabilities when using Attune. Customer override mode lets managers intervene in customer communications, enabling advanced crew training. The manager's headset can be programmed for additional external device functions, including one-touch activation from the order taker, and receipt of voice prompts to indicate attention is needed in a specific area.

the Attune advantage

Many advantages make Attune the better digital communications system. Engineered and built to optimize operations, Attune offers performance features that go beyond convenience to improved ROI with a lower total cost of ownership. From versatility and ease of use to durability and a stylish form, Attune provides the edge for speed of service, order accuracy and customer satisfaction.

- Advanced Digital Noise Reduction virtually eliminates ambient noise
- Echo canceller for clearer communications with no background echo interference
- Full duplex mode allows order taker to hear customers at all times
- Audible tone indicates vehicle detection
- Built-in two-message automated greeter instantly greets customers with prerecorded messages
- Selectable high power operation for extended range with no additional antenna hardware required
- User buttons with finger guides have highly reliable, proven positive-feel contact switches
- Pressure limiters surround buttons and seal to frame to protect from over-use and increase reliability
- Water and puncture resistant enclosure protects internal circuitry and components to withstand the harshest environments
- Versatile operating modes for better communication with customers and other order takers
- Language options (English, Spanish or French) with voice prompts for functions including power-up of headset's personal number for easy troubleshooting, low battery, headset operating mode (talk-lock, auto-talk-lock, etc.)
- Customizable systems with any combination of AIO or belt pack models

We'll take care of it.

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More details at www.dumac.com

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Business Systems, Inc.

the power to change

Panasonic